

March 16, 2017

Dear Samantha,

Please share with the Department Heads, and all employees, our sincerest gratitude and appreciation for their professionalism during the recent snow storm.

We are in awe at the number of staff members who left their own families and personal responsibilities so they could take care of us. They placed the needs of others above their own. That is dedication and love to the highest degree!

As parents and grandparents, we worried about our own families and how they were doing in their homes. We were also concerned about our "other" children. We breathed a sigh of relief both days when we saw familiar faces "all present and accounted for".

In spite of the weather, the staff went about their work without complaints and The Bristol functioned with its usual efficiency.

The comradery of the staff was noted by the residents. This reflects your leadership, your respect, and your appreciation of the staff efforts.

We thank you for what you do for the entire Bristol community.

Sincerely,

Faith Radler

A handwritten signature in cursive script that reads "Faith Radler". The ink is dark and the signature is fluid and legible.

*Resident Council President*

Harold Mercer

*Vice President*

Phyllis Gitomer

*Secretary*

CC All Department Heads.